

## CABINET FOR HEALTH AND FAMILY SERVICES OFFICE OF THE SECRETARY

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## **Contract Correspondence Transmittal (CCT)**

CCT Number: 15-07	Date of Issue: March 24, 2015
Issuance: Division of Protection and Permanency, Assistant Director-Christa Bell	
Key Words/Phrases: Performance Based Contracting, Fiscal Modernization,	
Managed Care, Data Systems	
Attachments/Forms:	

The purpose of this transmittal is to update PCC and PCP providers on the status of the Performance Based Contracting (PBC) Initiative and urge participation in an important survey designed to help both you and the Cabinet assess system readiness for PBC and fiscal modernization.

For both PBC and fiscal modernization to be successful, public and private child welfare agencies need effective administrative infrastructures to support data and fiscal management systems. The PBC Project Workgroups have been looking closely at both of these systems as part of their collaborative planning process. Several key issues have emerged for which more information and knowledge is needed to help guide their work. The effective collection and management of data is essential for both treatment and billing purposes and requires a significant investment on the part of private agencies. Information about the efficacy and compatibility of data management systems is limited. Additionally, reports have been surfacing about the delay in reimbursement for services provided to children and youth in out of home care by managed care organizations (MCOs), thereby causing fiscal problems for providers, which could ultimately put children's care at risk.

In order to better understand the impact of these issues on both PBC and fiscal modernization, the PBC Project is gathering information on client and fiscal management systems currently in use by PCCs and PCPs. A survey by Dr. Crystal Collins-Camargo of the University of Louisville has been designed to capture data from the PCC and PCP providers related to the current status of your data and fiscal management systems; your status as a Medicaid provider; the number of children entrusted to your care assigned to MCOs; and accounts receivable owed to you by those MCOs. Findings from this survey will be used for the following purposes:

1. Preparation of a report showing the client and fiscal management systems currently in use detailing their strengths and weaknesses. Providers using each system will be identified. This will allow providers to seek assistance from and share knowledge with one another when issues arise. The report will also provide



invaluable information to providers seeking to invest in new data systems or upgrade existing ones. This report will be presented at the upcoming PBC Summit.

- 2. Provide credible evidence of reports of delays in reimbursement by the current MCOs to PCCs and PCPs for behavioral health services provided so corrective action can be taken.
- 3. Determine technical assistance needs to ensure system-wide readiness for the implementation of PBC and fiscal modernization.

The survey is administered electronically and is completely voluntary. We recognize some of the questions may require input from agency fiscal, quality assurance, clinical, and technology staff members to answer; but should not be unduly burdensome. One response is to be provided by agency, unless differences occur on a program level in your agency. All questions in the survey are optional, however your willingness to answer as many questions as possible will enhance the PBC Project's ability to assess the capacity of the entire system and help prepare for next steps. Your participation is strongly encouraged.

The link for the survey is https://gmsweb.louisville.edu/blue/a.aspx?l=2740 1 AAAAAAAAVdc

The survey must be completed by April 7 to allow time for the data obtained by it to be analyzed and reported in time for the PBC Summit. The second **Performance Based Contracting Summit** will be held on **Friday**, **May 29, 2015 from 9:30 AM to 4:00 PM at the University of Louisville Shelby Campus**. Details regarding the Summit will be forthcoming.

If you have any questions regarding this transmittal, please contact Christa Bell at Christa. Bell@ky.gov or by telephone at (502) 564-6852.