1. Who is eligible to utilize these funds?

This funding is intended for families who are active within the CPS system to include investigations, alternative response, and ongoing cases. Families can include biological parents, relative and fictive kin caregivers, or adoptive parents and their children.

2. What type of goods and services are eligible for funding?

Crisis hardship assistance includes assistance for concrete goods and services to include (but not limited to):

⇒ Housing assistance such as security deposits, rental payments, utility deposits, utility bills, insurance, phone bills, internet and/or devices, and emergency housing funding.
⇒ Environmental needs such as pest control/exterminators, transportation, and weatherization.
⇒ Medical and mental health needs to include medication costs, transportation to appointments, etc.
⇒ Housing supplies to include necessary household goods such as beds, bedding, stoves, refrigerators, cleaning supplies, etc.

3. How do I make a referral?

The CPS worker is required to complete the Community Action Council Referral for Concrete Goods and Services and provide supportive documentation, if necessary. Once the form is completed and supportive documentation is gathered, it should be emailed to the Community Action Council: Rhonda.Williams@commaction.org. Once the application is reviewed for eligibility and approved, the CAC will then send a confirmation email to the CPS worker stating the funds have been issued to the vendor based on the amount of available funds. CPS workers should NOT contact their local CAC to request funds.

4. Are funds disbursed directly to the CPS client?

No, funds can only be disbursed to the vendors, contractors and/or other approved agencies providing assistance to the CPS client. Therefore, it is important to provide the vendor’s correct contact information on the referral form along with supportive documentation stating the amount requested.

5. Can my client access funds for multiple hardships?

Yes, it is possible for CPS clients to utilize financial support for more than one hardship. Each CPS client can receive a maximum of $4,000 during the funding period.