

Decoupling Focus Groups

Kentucky Department of Community Based Services
April 2019

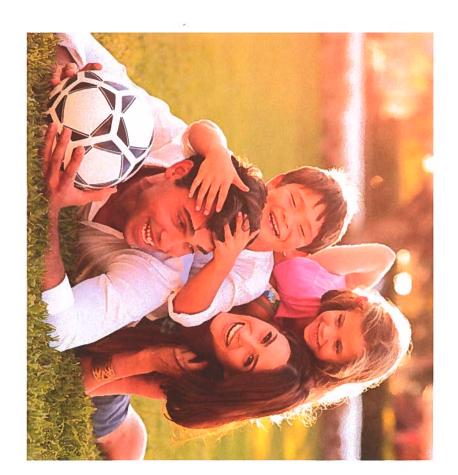
PCC Human Services

Public Focus Proven Results.

Agenda

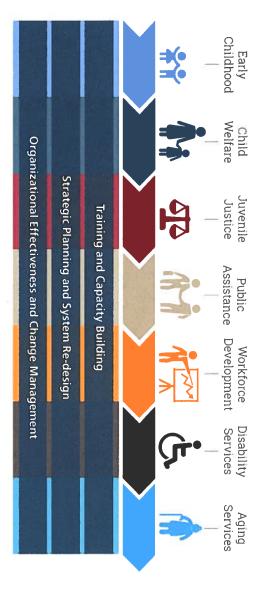
- Introductions
- Survey Findings
- Discussion

Questions



Welcome!

- Who is facilitating today's discussion?
- Public Consulting Group (PCG)
- PCG is supporting DCBS in planning for Decoupling
- PCG works across the country supporting our state partners in the following ways:



- What providers are presented here today?
- PCP and/or PCC
- Service area

Domain E, Kentucky Provider Readiness Assessment Survey



- There are currently 48 providers with a current PCP and/or PCC DCBS agreement:
- o 35 provider completed the Decoupling Section (Domain E) of the Kentucky Provider Readiness Assessment Survey
- 13 providers with a DCBS agreement did not respond

Reported Staffing Numbers			
Max	Maximum	Minimum	Average
Total Staff 614	4	8	133
Administrative Staff 151		2	29
Direct Staff 240	0	2	66

- Accreditations held by survey respondents:
- Joint Commission on Accreditation of Healthcare Organizations (JCAHO): 3
- Commission on Accreditation of Rehabilitation Facilities (CARF): 8
- o Counsel on Accreditation (COA): 20
- o Other: 3

- Special Populations served
- Developmentally delayed
- Intellectually disabled
- Autism Spectrum Disorder (ASD)
- Medically complex
- Severe self-harm and severe aggression
- Pregnant and parenting youth
- 5S, SAO population
- Trafficking victims
- Sexually maladaptive youth
- Youth with high criminogenic needs
- **Utilization of Information Technology Systems**
- 30 providers indicated they have a current IT system
- Centralized scheduling:18
- Clinical data with a Meaningful Use Certified Electronic Health Record: 22
- Comprehensive Biopsychosocial Assessment: 27
- Submission of claims electronically: 22
- Financial accounting and revenue cycle management tools: 27
- Reporting: 29
- Quality assurance: 22

- Medicaid Providers:
- 22 providers are enrolled Medicaid providers
- o 21 agencies are contracted with at least 1 MCO
- 363 staff are currently active enrolled Medicaid providers

Amount of Medicaid I	Amount of Medicaid Billing Organizations Processed Annually	nnually
Maximum	Minimum	Average
\$27.7 million	\$20,000	\$2.8 Million

- Percentage of respondents annual revenue comprised of funds from DCBS:
- 30 providers indicated that they secure funding from other sources

% DCBS Funded Annual Revenue	ual Revenue		
Maximum	Minimum	Average	
100%	.06%	66%	

As a part of the survey, 19 Medicaid billable services were listed. Providers were asked to indicate whether their agency provided each of the listed services, and indicate the level of direct staff that provide the service.

Top 5 Services Provided	Top 5 Staff Levels Utilized
Assessment	Licensed Professional Clinical Counselor (LPCC)
Screening	Licensed Clinical Social Worker (LCSW)
Service Planning for treatment of mental health	Clinical Social Worker, Masters Level (CSW)
Crisis Intervention	Licensed Professional Clinical Counselor Associate (LPCA)
Individual Outpatient Therapy	Certified Alcohol and Drug Counselor (CADC)
*Full service summary table on next slide	

Kentucky Medicaid State Plan Qualification Requirements

Family Outpatient Therapy	Group Outpatient Therapy	Individual Outpatient Therapy	Intensive Outpatient Program (IOP)	Parent/Family Peer Support	Peer Support	Day Treatment	Residential Crisis Stabilization	Mobile Crisis	Crisis Intervention	Psychological Testing	Assessment	Screening	
×	×	×	×				×	×	×	×	×	×	⊾ Licensed Psychologist
×	×	×	×				×	×	×	×	×	×	☐ Licensed Psychological Associate
×	×	×	×				×	×	×	×	×	×	Licensed Psychological Practitioner
×	×	×	×			×	×	×	×		×	×	5 Licensed Clinical Social
													Worker Clinical Social Worker, Masters Level
×	×	×	×			×	×	×	×		×	×	Name of Street, or other Designation of the Owner, where the Parket of the Owner, where the Owner, which is
×	×	×	×			×	×	×	×		×	×	に Licensed Professional Clinical Counselor
×	×	×	×			×	×	×	×		×	×	Licensed Professional Clinical Counselor Associate
×	×	×	×			×	×	×	×		×	×	두 Licensed Professional Art 목 Therapist
×	×	×	×			×	×	×	×		×	×	Licensed Professional Art Therapist Associate
×	×	×	×			×	×	×	×		×	×	Licensed Marriage and Family Therapist
×	×	×	×			×	×	×	×		×	×	Marriage and Family Therapist Associate
				×	×	×	×	×					Peer Support Specialist
×	×	×	×			×	×	×	×		×	×	Physician
×	×	×	×			×	×	×	×		×	×	Psychiatrist
×	×	×	×			×	×	×	×		×	×	용 Advanced Practice 공 Registered Nurse
×	×	×	×			×	×	×	×		×	×	P Physician Assistant
×	×	×	×			×	×	×	×		×	×	G Certified Alcohol and Drug
	×	×									×		E Licensed Behavior Analyst
	×	×			Statistics of						×		Licensed Behavior Analyst B Associate
									PM				Bachelors level
									1 13				Other non-bachelors level
			100										Community Support Specialist

Requirements Cont'd...

Therapeutic Rehabilitation Program (TRP) (Mental health only)	Comprehensive Community Support Services (Mental health only)	Assertive Community Treatment (Mental health only)	SBIRT-Screening, Brief Intervention and Referral to Treatment	Residential Services for Substance Use Disorder (Substance Use only)	Service Planning (Treatment of Mental health only)	Partial Hospitalization	Collateral Outpatient Therapy		
×	×	×	×	×	×	×	×	Ę	Licensed Psychologist
×	×	×	×	×	×	×	×	LPA	Licensed Psychological Associate
×	×	×	×	×	×	×	×	LPP	Licensed Psychological Practitioner
×	×	×	×	×	×	×	×	LCSW	Licensed Clinical Social Worker
×	×	×	×	×	×	×	×	CSW	Clinical Social Worker, Masters Level
×	×	×	×	×	×	×	×	LPCC	Licensed Professional Clinical Counselor
×	×	×	×	×	×	×	×	LPCA	Licensed Professional Clinical Counselor Associate
×	×	×	×	×	×	×	×	LPAT	Licensed Professional Art Therapist
×	×	×	×	×	×	×	×	LPATT	Licensed Professional Art Therapist Associate
×	×	×	×	×	×	×	×	LMFT	Licensed Marriage and Family Therapist
×	×	×	×	×	×	×	×	MFTA	Marriage and Family Therapist Associate
		×		×					Peer Support Specialist
×	×	×	×	×	×	×	×		Physician
×	×	×	×	×	×	×	×		Psychiatrist
×	×	×	×	×	×	×	×	APRN	Advanced Practice Registered Nurse
×	×	×	×	×	×	×	×	PA	Physician Assistant
			×	×		×	×	CADC	Certified Alcohol and Drug Counselor
	×				×			LBA	Licensed Behavior Analyst
	×				×			LABA	Licensed Behavior Analyst Associate
									Bachelors level
									Other non-bachelors level
×	×	×							Community Support Specialist

Qualification Levels Reported in Decoupling Survey

Family Outpatient Therapy	Group Outpatient Therapy	Individual Outpatient Therapy	Intensive Outpatient Program (IOP)	Parent/Family Peer Support	Peer Support	Day Treatment	Residential Crisis Stabilization	Mobile Crisis	Crisis Intervention	Psychological Testing	Assessment	Screening	
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7	a	7		_	N		-	ω	10	7	a	9	F Licensed Psychological ➤ Associate
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23	18	23	4	2	1		2	9	27	_	29	24	C Licensed Clinical Social Worker
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19	16	19	4	2		_	2	7	21		21	23	Licensed Professional Counselor Associate
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ဖ	c	9			•		2	ω	9		10	9	Marriage and Family Therapist Associate
_	_	ω			•		2		4	١.	ō	00	Psychiatrist
_	-	N			•		N		4		9	7	Registered Nurse
•					•				1	١	_	_	Physician Assistant
10	9	9	2	_	-		-	51	12	ŀ	12	12	G Certified Alcohol and Drug
•	•	_		_	•	1		_	1		_	_	E Licensed Behavior Analyst
e s	•	-		•	•			•		•		•	Licensed Behavior Analyst B Associate
_	ယ	_	•	Ċī	4	•	_	ယ	12	١.	ဖ	1	Bachelors level
·	•	•	•	ယ	ω	·		٠	ω	-	_	2	Other non-bachelors level

Levels Reported Cont'd...

Therapeutic Rehabilitation Program (TRP) (Mental health only)	Comprehensive Community Support Services (Mental health only)	Assertive Community Treatment (Mental health only)	SBIRT-Screening, Brief Intervention and Referral to Treatment-	Residential Services for Substance Use Disorder (Substance Use Only)	Service Planning (Treatment of Mental health only)	Partial Hospitalization	Collateral Outpatient Therapy	
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N	N	_	•	N	6		7	☐ Licensed Psychological Associate
_	-		_	_	4		3	다 Licensed Psychological Practitioner
4	U1	_	00	4	22		20	Licensed Clinical Social Worker
4	0	N	7	ω	22		19	Clinical Social Worker, ✓ Masters Level
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ω	Un	_	7	ω	20		18	Licensed Professional Counselor Associate
	-		1		ω		ယ	두 Licensed Professional Art 목 Therapist
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ω	ω	_	N	_	ဖ		8	Licensed Marriage and Family Therapist
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_	•	_	-		2	•	_	Psychiatrist
_	•	N	-	-	3	•	1	용 Advanced Practice Registered Nurse
•	•		•			•	•	Physician Assistant
_	-	-	4	2	00		9	Certified Alcohol and Drug Counselor
•	•	•	_		-		•	Licensed Behavior Analyst
•	•						•	Licensed Behavior Analyst B Associate
ω	5	_	2		=		2	Bachelors level
•	U1	_	•	•		•		Other non-bachelors level

All Screenings & Assessment 90837 Service / Treatment Planning 99354 Case Management 99355	• • • •	Individual Therapy Group Therapy Family Therapy Collateral Therapy	Medicaid Billing Codes 90785 90846 90832 90847 90833 90849 90834 90853 90836 90887	90846 90847 90849 90853 90887
-	Group T Family T Collatera	herapy 'herapy al Therapy	90785 90832 90833 90834	4
	All Screening	s & Assessment	90836	
			90837	
	Servic	e / Treatment Planning	99354	
	Case	e Management	99355	

Let's Discuss!

Now that you have seen the survey data, what are your initial thoughts?



Discussion Questions

- For those who are currently contracted with an MCO, what portion of the contracting process was most difficult? What would have made the process go more smoothly?
- What are your agency's lessoned learned from initiating Medicaid billing?
- 3. Are there any additional services that your agency provides to youth and families through a DCBS PCP and/or PCC agreement, that were not captured in the survey?
- 4. How are direct staff documenting service units delivered as part of the program's milieu? For example, if a direct care worker provides behavior modification training as part of their day to day work, and they do this sporadically throughout the day, how is this documented for billing?

What support do you need from DCBS to ensure Decoupling is implemented successfully?

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- 6. Are their any processes, resources, projects that we can capitalize on in moving forward with Decoupling?
- . What opportunities do you see in Decoupling that could really move the needle on child and family outcomes?
- 8. Some agencies have done a lot of foot work to prepare for Decoupling. What successes would you like to share? What has been challenging? What advice would you have for others as this moves forward?
- 9. What concerns do you have about Decoupling?

Questions?

Contact Us



kknutson@pcgus.com (317) 829-6565

Katie Knutson Senior Consultant DCBS Project Manager



ssparks@pcgus.com (317) 829-6576

Sarah Sparks Consultant DCBS Project Team

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Public Focus, Proven Results.