During an investigation or FINSA the investigator MUST make face to face contact with the victim within timeframes (one hour, 24 hours or 48 hours) and make every effort to see all other children as soon as possible after the child victim. The SSW must document in the CQA all legitimate attempts to make face to face contact with the children which includes the dates, times and locations of each attempt as well as other persons contacted to help in locating the child.

**Legitimate Attempt** is defined in SOP as an attempt at making a visit to the location where the child is believed to be located currently or where the referral source has stated the child can be located. After repeated attempts to reach the child at these locations have failed, a contact is made with a collateral that could help to verify an address or help locate the family, such as Family Support, court records, neighbors, Child Support, family members, law enforcement or other agencies who might have information.

Please refer to SOP 2.19 Initiating the Report

http://manuals.sp.chfs.ky.gov/chapter2/03/Pages/210InitiatingtheReport.aspx