



# DPP Policy & Procedure Weekly Update

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## Miscellaneous

- A new SOP policy manual is in the works! Stay tuned for additional information as we learn more about a possible release date.

## Important Notice

DCBS staff are required to use form versions that are within the SOP manual. Modified versions that are not in the SOP manual are **not permitted**. Some forms are incorporated into the Kentucky Administration Regulation (KAR) and can **only be modified** through amending regulations. Other forms within the SOP manual go through a formal vetting and approval process. Using unapproved versions of these forms can lead to liability issues for the user and can lead to incorrect information being provided/captured. If you have suggestions for modifications to any form currently in the SOP manual, please send those and why the modification is needed to [dppsopeditor@ky.gov](mailto:dppsopeditor@ky.gov) for consideration.

## PPM Notice

- [PPM 22-02--Family First Prevention Services Act Evaluation Consent Form Upload Procedure](#)

## Family Engagement Hashtag Campaign

#InvestingInRelationshipsForChange—The [Family Engagement Workgroup](#) presents the 17<sup>th</sup> hashtag aimed at supporting positive engagement between staff and the individuals we serve.

The [Children's Bureau](#) has additional information regarding cultural competence, cultural humility, and cultural responsiveness.

#InvestingInRelationshipsForChange

## Quality Engagement Is Culturally Responsive



Cultural responsiveness is critical in building family team work. Caseworkers should have a good basic understanding of cultural differences, while maintaining respect for the population we serve. Caseworkers should also respond appropriately regardless of culture, language, class, race, ethnic background, disability, religion, gender, sexual orientation, or other diversity factors. The Children's Bureau has additional information regarding cultural competence, cultural humility, and responsiveness.

### Examples of cultural responsiveness might include:

Caseworker removing his/her shoes before entering the home at the clients request.



Recognizing that a client requesting to call their partner for permission prior to answering the social worker's questions may be cultural rather than an indication of intimate partner abuse.



Awareness that a client not making eye contact may be cultural rather than evidence of "guilt".



At the family's request, allowing time for family members to pray before responding to interview questions.



A caseworker respecting the a family's belief system by refraining from signing the child(ren) up for Angel Tree when the parent(s) explained they do not celebrate Christmas.



Brought to you by the Family Engagement Workgroup