

Notification Information Regarding Allegations of Maltreatment at Hospitals and Department of Juvenile Justice (DJJ) Facilities

Allegations at hospitals

- The Cabinet for Health and Family Services (CHFS/Cabinet), Office of Inspector General (OIG), Division of Health Care inspects, monitors, licenses and certifies all healthcare facilities as defined by KRS 216B.015 (13). The division also investigates complaints against healthcare facilities, reviews facility plans, and develops regulations. The Division of Health Care within OIG investigates reports of abuse and neglect that are alleged to have occurred by staff in a hospital setting (non-psychiatric).
- Please see the [regional map](#) to determine the counties each branch serves.
- The four (4) OIG regional offices are:
 - Central Office
Carrie Storms, Director
Marissia Izlar, Assistant Director
Andrea Willhite, Assistance Director
275 E. Main St., 5E-A Frankfort, KY 40621
Phone: 502-564-7963 Fax: 502-564-6546
 - Western Enforcement Branch
Terri Gipson, Regional Program Manager
Shelley Singleton, Human Services Program Branch Manager
901 B South Main Street Hopkinsville, KY 42240
Phone: 270-889-6052 Fax: 270-889-6089
E-Mail: WEB.Complaints-Reports@ky.gov
 - Northern Enforcement Branch
Patricia Hinson, Regional Program Manager
Carmen Ferguson, Human Services Program Branch Manager
L & N Building, 10-W 908 W. Broadway Louisville, KY 40203
Phone: 502-595-4958 Fax: 502-595-4540
E-Mail: NEBComplaints-Reports@ky.gov
 - Southern Enforcement Branch
Tammy Ricks, Regional Program Manager
Casey Shelley, Human Services Program Branch Manager
116 Commerce Ave. London, KY 40744
Phone: 606-330-2030 Fax: 606-330-2054
E-Mail: SEBComplaints-Reports@ky.gov
 - Eastern Enforcement Branch
Gae Vanlandingham, Regional Program Manager
Will Hendrickson, Human Services Program Branch Manager

455 Park Place, Suite 120A Lexington, KY 40511

Phone: 859-246-2301 Fax: 859-246-2307

E-Mail: EEB.Complaints-Reports@ky.gov

- When an allegation of maltreatment at a hospital is received by the Cabinet, the central intake (CI) social service worker (SSW) :
 - Immediately provides notification of the report to the complaint coordinator of the appropriate OIG office (refer to information above);
 - Emails the completed DPP-115 to OIG following the phone call; and
 - Sends a copy of the DPP-115 to the following:
 - Law enforcement;
 - The county or commonwealth attorney in the county in which the incident is alleged to have occurred; and
 - The Child Protection Branch via fax at (502) 564-3096 or email DCBSChildProtection@ky.gov.

Allegations at DJJ facilities

- Allegations involving juvenile justice facilities such as youth development/treatment centers, DJJ-operated/contracted group homes, and DJJ operated detention centers, are investigated by the Internal Investigations Branch, of the Justice and Public Safety Cabinet. The Department for Community Based Services (DCBS) has a Memorandum of Understanding (MOU) with the Justice and Public Safety Cabinet which gives them permission to investigate allegations of abuse or neglect that occur in DJJ facilities.
- When an allegation of maltreatment at a DJJ facility is received by the Cabinet and the allegations are not received from the Internal Investigation Branch (IIB), the CI SSW:
 - Immediately refers allegations to the Internal Investigations Branch of the Justice and Public Safety Cabinet (A twenty-four (24) 24-hour hotline at 1-800-890-6854 is available, and voice mail is checked regularly on nights and weekends) and email Steven Potts at steven.potts@ky.gov and copy DeAndre Davis at deandre.davis@ky.gov; and
 - Enters the allegations into TWIST and screens out per the MOU with the Justice and Public Safety Cabinet.
- When an allegation of maltreatment at a DJJ facility is received by the Cabinet and the allegations are received from IIB:
 - Review IIB's investigative report for a substantiated finding;*
 - If the allegations are substantiated, screen allegations per DCBS acceptance criteria;
 - If the allegations are accepted, assigns report to the Child Protection Branch for completion;
 - Upload IIB investigation report into TWIST.

*Per 500 KAR 13:020, completed investigations of substantiated special incidents shall be forwarded to the Cabinet. The MOU between DJJ and DCBS from 2015 also states the substantiated special incidents will be forwarded to DCBs for screening.

Information regarding different DJJ agencies

Internal Investigations Unit of the Justice Cabinet

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- (502) 564-6688 or 1-800-890-6854, 24-hour hotline (checked regularly on nights and weekends).

DJJ youth development centers/treatment centers:

- Adair YDC (Youth Development Center) (Columbia)
- Lake Cumberland YDC (Monticello)
- Mayfield YDC (Mayfield)
- Morehead YDC (Morehead)
- Northern Kentucky YDC (Crittenden)
- Woodsbend YDC (West Liberty)

DJJ operated/contracted group homes:

- Ashland GH (Group Home) (Ashland)
- Burnside GH (Burnside)
- Frankfort GH (Frankfort)
- Frenchburg GH (Frenchburg)
- Hopkinsville GH (Hopkinsville)
- Jackson GH (Jackson)
- London GH (London)
- Middlesboro GH (Middlesboro)

DJJ operated detention centers:

- Adair Regional Juvenile Detention Center (RJDC) (Columbia)
- Boyd RJDC (Ashland)
- Breathitt RJDC (Jackson)
- Campbell RJDC (Newport)
- Fayette RJDC (Lexington)
- Jefferson RJDC (Louisville)
- McCracken RJDC (Paducah)
- Warren RJDC (Bowling Green)