



CABINET FOR HEALTH AND FAMILY SERVICES
Department for Community Based Services
Division of Protection and Permanency

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PROTECTION AND PERMANENCY TRANSMITTAL LETTER 22-09

TO: Service Region Administrators
Service Region Administrator Associates
Service Region Clinical Associates
Regional Program Specialists
Family Services Office Supervisors

FROM: Melanie Taylor Assistant Director
Division of Protection and Permanency

DATE: July 20, 2022

SUBJECT: Revisions to SOP 1.12 On Call Activities and After Hours Call Tool

The purpose of this transmittal letter is to inform staff of the changes to [SOP 1.12 On Call Activities](#) which includes the addition of the [KY SDM® Intake Assessment Manual](#) and the [After Hours On-Call Tool](#).

If you have any questions regarding this transmittal letter, you may refer to the [PPTL 22-09 Statement of Consideration for SOP 1.12 On Call Activities and After Hours Call Tool](#).

If you have any questions regarding this transmittal letter, please contact:

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