When a Child is Removed from Their Home

Guide for Relative and Fictive Kin Caregivers

Kentucky Cabinet for Health and Family Services
Department for Community Based Services
Division of Protection and Permanency

chfs.ky.gov
# Important Contact Information

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<td><strong>My social service worker’s (SSW) name and phone number:</strong></td>
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<td><strong>My social service worker’s supervisor’s (FSOS) name and phone number:</strong></td>
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<td><strong>Regional office contact name and phone number:</strong></td>
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<td><strong>My attorney’s name and phone number:</strong></td>
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<td><strong>The child(ren)’s attorney’s (guardian ad litem - GAL) name and phone number:</strong></td>
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## Concerns or Complaints?

Please contact:  
Office of the Ombudsman  
(800) 372-2973 or (502) 564-5497  
[http://chfs.ky.gov/os/omb](http://chfs.ky.gov/os/omb)
This booklet is for relative and fictive kin caregivers who have children placed in their home by the Cabinet for Health and Family Services (CHFS), Department for Community Based Services (DCBS). The booklet provides information on your rights and responsibilities as a caregiver and explains what you can expect from DCBS while you provide care to a child placed in your home.

There is a glossary in the back that lists the definitions of some words that your SSW, judge, and other individuals will use when they are talking to you about your case.

As an agency, we are committed to partnering with birth parents to strengthen their family through the support and coordination of resources that will help the birth parents provide a safe and stable home for themselves and their children. In some situations, it is necessary for children to live with someone else other than their parents or guardians on a temporary basis while the family receives services that will enable the family to live together safely. DCBS’s goal is to see children safely reunited with their parents.

Additionally, we would like to take this opportunity to thank you for your willingness to be a caregiver. It is a selfless act to open one’s home to a child who needs a safe place to live. We understand that this can be a challenging and new experience. As an agency, we are also committed to supporting you as a caregiver as you will have an important role in the child’s life.

When a child is initially placed in your home, if you choose to apply to become a foster or adoptive parent for the child in your home, you will begin to receive a twelve dollar ($12) per diem during the certification process. Upon approval, your per diem may increase depending upon your home’s approval. While a child is placed in your care, you may apply for additional benefits (see back of the booklet). As long as the child is in the custody of DCBS, the child will receive medical insurance.
Relative/Fictive Kin Caregiver
Rights & Responsibilities

You have the right to...
✓ Be treated with respect;
✓ Be heard and to help make decisions for the child;
✓ Be informed about the child’s physical and mental health;
✓ Know about the child’s school progress and participate in decisions concerning their educational needs; and
✓ File a service appeal if you are not satisfied with your case plan or visitation agreement.

It is your responsibility to...
✓ Be supportive of the child placed in your care;
✓ Actively participate in the child’s treatment;
✓ Communicate with your social service worker and the child’s family of origin;
✓ Share information regarding the child with the family of origin for them to maintain a sense of involvement; and
✓ Assist with visitation arrangements.

Caregivers may not...
✓ Use inappropriate discipline;
✓ Deny the child of food, shelter, or clothing;
✓ Interfere with implementation of the child’s case plan;
✓ Deny visits or contact with family members without consultation from DCBS;
✓ Have the child engage in extremely strenuous work or exercise; or
✓ Act in bizarre, severe, cruel, or humiliating ways, (e.g., verbal abuse, derogatory remarks to the child or about the child’s family, or make threats of removal from the caregiver’s home).

Discipline while in foster care placement:
As a caregiver, if you choose to pursue foster parent approval, you will be trained to use appropriate discipline techniques based on the age and developmental needs
of the child. Foster parents are not permitted to use corporal punishment as a means of discipline for children placed in foster care.

Next Steps

Due to concerns in the parent’s home, DCBS will file a petition and the child will be placed with another caregiver. For DCBS to determine the caregiver’s home is appropriate for placement, the following will take place:

1. Criminal background checks will be completed on all adult household members;
2. A safety check and review will be completed soon after placement;
3. Caregivers will need to review and sign the **Relative and Fictive Kin Caregiver Agreement** between DCBS and the caregiver;
4. The caregiver will agree to complete one and a half (1.5) hours of training regarding pediatric abusive head trauma if accepting placement of a child aged five (5) or under;
5. The caregiver must understand that DCBS will make monthly home visits to the caregiver’s home and that visitation will be facilitated between the birth parents and the child(ren) placed in the caregiver’s home.
6. After discussing with the SSW, the caregiver will need to decide if they are willing to accept custody of the child or if they would like to apply to become a foster parent before the first court date. Once the decision is made, the caregiver must sign the **DPP-178 Acknowledgement Statement Options and Available Services for Relative and Fictive Kin Caregivers**, and if the caregiver has been given temporary custody, the caregiver will not be permitted to change their mind.

Once the case is before the court, the child will be appointed an attorney known as guardian ad litem (GAL). There will be a court date to determine if the child will return to their parents or remain with the caregiver. It will also be decided if the child will remain out of the home and be placed in DCBS custody, or if the caregiver will receive custody.

**How do children return home?**

An initial case planning conference will be held regarding the case. The parents, SSW, caregivers, child (if age and developmentally appropriate), and other supportive people will attend this conference. The group will work together to develop a plan on how to increase safety and reduce the risk that resulted in the child being removed from their parent’s care.

As the caregiver for the child, you will be present during the child’s part of the case plan. The focus of the child’s plan will be to ensure that all their needs are met while they are placed with the caregiver. This includes their physical and mental health, social and emotional well-being, attachment, permanency, and educational needs. A visitation agreement will also be developed at this time.
A child may return to the parents if:

- The goals of the case plan are completed;
- The reason for the removal no longer exists;
- It is in the child’s best interest to return to the parent’s care; or
- The judge releases the child back to the parent’s custody.

The Adoption and Safe Families Act (ASFA) is a federal law that requires Kentucky to keep the child safe and to find the child a safe and permanent home as quickly as possible. If the child cannot be safely returned to the parent’s care within twelve (12) months, the caregiver will likely be asked to assume caregiving responsibilities for the child on a permanent basis. This may be through custody on a permanent basis or through adoption if the child is placed in the caregiver’s home as a foster care placement.

It is important to remember that unless otherwise decided by the court, the goal of DCBS is to safely return the child to their parents or the individual from whom they were removed.

**What can I expect from my SSW?**

- You will be treated with respect and courtesy.
- Your questions and phone calls will be answered as quickly as possible.
- Your SSW will visit your home at least monthly to discuss the child’s progress and stability. During this visit, the SSW will need to meet with the child separately. This is to ensure that the child’s needs are being met.
- Your SSW will conduct a family team meeting/case planning conference to discuss and negotiate tasks for the family and child and define the expectations for you as the relative/fictive kin caregiver. A visitation agreement will be discussed at this time.
- Your SSW will assist you with getting services from community partners to help meet the needs of the child.
- Your SSW will attend court proceedings and provide the judge with updates regarding the case and the child’s and parent’s progress and stability.

**How can I get more information or talk about a concern I have?**

Work with the following people in the following order:

1. Your SSW or his/her FSOS* – contact these individuals first
2. Regional office* – contact the regional office if the issue is not resolved by the SSW or FSOS.
3. Office of the Ombudsman* – contact if the issue is not resolved by the regional office.

*The names and phone numbers of these contacts are listed on page 2 of this booklet. If the names and phone numbers are not there, please ask your SSW for the information.
If the concern remains unresolved, you may want to consider filing a service appeal. This can be accomplished by completing a **DPP-154 Protection and Permanency Service Appeal** that can be provided to you by your SSW or the Office of the Ombudsman. If you are dissatisfied with the services that you are provided by your SSW, or if you feel that you have been treated unfairly, complete the form, and mail it within thirty (30) days to the address listed on the form.

By submitting the service appeal form you are requesting a hearing. You will receive a letter from the Office of the Ombudsman telling you if your concern/complaint can be heard before an administrative hearing officer. If it is not, you will receive a letter acknowledging that the complaint will not be heard, and the letter will provide information about other options available to you.

**Definitions**

**Abused/Neglected Child** – A child whose health or welfare is harmed or threatened with harm, by other than accidental means, when his/her parent, guardian, or other person exercising custodial control or supervision of the child commits/inflicts/creates the situations defined by Kentucky Revised Statute 600.020, by other than accidental means.

**Adoption and Safe Families Act (AFSA)** – Establishes goals of safety, permanency, child well-being, and outcomes in the areas of safety and stability while in placement. Permanency is to be achieved in a limited amount of time while engaging appropriate physical, mental, and educational services for children served.

**Cabinet for Health and Family Services (CHFS)** – The mission of CHFS is to deliver quality services that enhance the health, safety, and well-being of all people in the Commonwealth of Kentucky.

**Case Plan** – A comprehensive plan with tasks developed by the SSW, family, and other individuals who assist the family to resolve the issues that precipitated the child being removed from the home. The initial case plan will be put together within five (5) working days of the temporary removal court hearing. The case plan will be reviewed in ninety (90) days and every six (6) months thereafter.

**Community Partners** – People from other agencies in the community who might be asked to provide services or other assistance to the family or the child. These individuals may include community mental health providers, school staff, medical staff, attorneys, etc.

**Concurrent Planning** – Involves a permanency goal of return to parent and, at the same time, evaluating and exploring other permanency options.

**Department for Community Based Services (DCBS)** – The mission of DCBS is to provide leadership in building high quality, community based, human service
systems that enhance safety, permanency, well-being, and self-sufficiency for Kentucky’s families, children, and vulnerable adults.

**Dependent Child** – Any child, other than an abused or neglected child, who is under improper care, custody, control, or guardianship that is not due to an intentional act of the parent, guardian, or person exercising custodial control or supervision of the child.

**Emergency Custody Order (ECO)** – The court may issue an ECO when it appears that removal is in the child’s best interest and there is reason to believe that the parents or others exercising custodial control or supervision are unable or unwilling to protect the child, and the child is in imminent danger of death or serious physical injury or is being sexually abused, the parent has repeatedly inflicted or allowed to be inflicted by other than accidental means, physical or emotional injury, or the parent has failed or refused to provide for the safety or needs of the child.

**Family Services Office Supervisor (FSOS)** – Title of the SSW’s supervisor. The FSOS supervises a team of social service workers in the county or counties they cover.

**Ten (10) Day Conference/Initial Case Planning Conference** – Meeting held ten (10) days after the temporary removal hearing. The case plan goals, objectives, and tasks are discussed at this meeting and all parties are assigned tasks to help reduce the risk to the child.

**Guardian Ad Litem (GAL)** – Attorney appointed by the court to represent the child’s best interest.

**Home Visits** – SSWs are required by DCBS policy to make face-to-face visits with the adults and children in the child protection case at least one (1) time per month in the family’s home. If the child is placed outside of the home, the SSW is required to visit the child’s placement according to the policy based on the type of placement. During home visits, the SSW will assess the family’s progress or lack thereof and provide or refer to appropriate services as necessary.

**Office of the Ombudsman** – Answers questions about CHFS programs, investigates customer complaints, and works with CHFS management to resolve them, advises CHFS management about patterns of complaints, and recommends corrective action when appropriate.

**Protection and Permanency (P&P)** – The Division of Protection and Permanency is part of DCBS that develops policies and procedures in accordance with state and federal mandates. P&P also provides assistance to county offices related to child and adult protective services.

**Service Appeal/DPP-154** – Form you can submit to the Office of the Ombudsman to request an administrative hearing for appeal of a DCBS action that you dispute. A request for an administrative hearing must be mailed 30 days from the date of the cabinet action to be appealed.
Social Services Worker (SSW) – An employee of the cabinet who has been trained and approved to provide social services and assistance to families and children to improve their situation.

Temporary Removal Hearing/72 Hour Hearing – Held within 72 hours of the ECO being granted, not including weekends and holidays. The court determines whether to keep the child in the custody of DCBS, someone else, or to release the child to the parents.

Visitation Agreement – A signed form developed between the family and the social service worker which details the visitation set between the child and parents. A visitation agreement is usually developed at each case planning conference and can be modified at other times as needed.

Resource Options for Caregivers to Explore

RELATIVE FICTIVE KIN PLACEMENT SUPPORT BENEFIT
Caregivers may be eligible to receive a one-time monetary benefit that is based on each child’s immediate needs such as furniture, a deposit for a larger apartment, clothing, school supplies, etc. The social worker who placed the child(ren) in your home will be discussing this option with you.

A relative fictive kin placement support benefit (RPSB) may not exceed $350 for one (1) child; $700 for two (2) children; $1,050 for three (3) children; $1,400 for four (4) children; $1,750 for five (5) children; and $2,100 for six (6) or more children. The RPSB is issued by check or electronic fund transfer directly to the relative or vendor providing for the needed service or item when the relative or cabinet is granted temporary custody.

CHILD CARE ASSISTANCE
Relatives caring for kin children are not required to pay a co-pay for childcare, regardless of their income. Childcare assistance can be renewed every twelve (12) months as long as the family needs childcare within the age limits that apply to all children and families.

For more information regarding the above programs and/or to apply for the above benefits, please contact your social worker or the kinship support hotline at (877) 565-5608 or via e-mail DCBSChildProtection@ky.gov.

In addition to relative placement support benefits, there may be other options for your family through the Family Support Office. These include:

KTAP
Kentucky Transitional Assistance Program (KTAP) is the monetary assistance program established by Kentucky using Federal funds from the Temporary Assistance for Needy Families (TANF) block grant. KTAP provides financial
assistance to needy dependent children in Kentucky and the parents, or relatives, with whom the children are living if eligibility criteria are met. The relative/applicant will be required to comply with Child Support Enforcement activities if the parents are not in the home. Relatives cannot receive KTAP benefits for children if the parents reside in the same household. The foster care per diem is countable income for the child(ren) within the KTAP program, if the child is included in the eligibility group.

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<tr>
<th>Number of Children</th>
<th>Maximum KTAP Payment</th>
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<td>1</td>
<td>$372</td>
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<td>2</td>
<td>$450</td>
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<td>$864</td>
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<td>7 or more</td>
<td>$964</td>
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**Supplemental Nutrition Assistance Program (SNAP)**  
(formerly food stamps)

The purpose of SNAP benefits is to supplement a household's food purchasing income. If a household meets SNAP's eligibility rules, the amount of SNAP benefits that a household may receive depends upon the number of people in the home and how much money is left after certain expenses are subtracted. The foster care per diem is countable income for a child(ren) within the SNAP program, if the child is included in the eligibility group.

For more information on SNAP, contact your local Department for Community Based Services (DCBS) office. Applications for assistance may be made in all 120 counties.

**KCHIP**

The Kentucky Children's Health Insurance Program (KCHIP) is free or low-cost health insurance for children. KCHIP is for children younger than 19 who do not have health insurance and whose countable income is less than 213% of the federal poverty level.

More information on the above programs, including how to apply for benefits and program guidelines, can be found at [www.chfs.ky.gov](http://www.chfs.ky.gov).

For more information regarding these programs and/or to apply for the above benefits, please contact Family Support at (855) 306-8959.

Applications for medical assistance, including KCHIP, can also be completed online at [www.kynect.ky.gov](http://www.kynect.ky.gov).
Resource Options for Fictive Kin to Explore

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CHILD CARE ASSISTANCE

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PEDIATRIC ABUSIVE HEAD TRAUMA TRAINING
Per your signed agreement as a fictive kin placement, you will need to complete training related to pediatric abusive head trauma within five (5) days of placement if caring for a child aged five (5) or younger.

For more information about the above, please contact your social worker or the kinship support hotline at (877) 565-5608 or via e-mail [Relative.Supports@ky.gov](mailto:Relative.Supports@ky.gov).